

Blue Mountain RAM Cloud™

OVERVIEW

Blue Mountain RAM Cloud is a software-as-a-service (SaaS) solution, built for the Life Sciences, that allows companies to manage calibration and maintenance of assets in a validated state.

A look at what is included:

- Online access to the industry standard Blue Mountain RAM R3
- Cloud-based infrastructure provided by Microsoft Azure
- Acclaimed, in-house technical support
- Ongoing infrastructure and Blue Mountain RAM maintenance
- Blue Mountain RAM R3 service releases, hot fixes and patches

SOFTWARE

With more than 25 years in the Life Sciences, we designed Blue Mountain RAM to help Life Sciences companies achieve both GMP compliance and increased productivity.

Blue Mountain RAM Cloud includes:

- Full functionality of Blue Mountain RAM R3 – optimized for the cloud
- Configuration options which include the ability to configure workflows, record fields and layouts, and additional record types.
- Pre-executed IQ, OQ, customer-specific IQ and ongoing validation of future updates
- Standard Operating Procedures for application use
- Supporting validation documentation (User Requirements Specification, Software Requirements Specification and Traceability Matrix)

PLATFORM

With Blue Mountain RAM Cloud, Blue Mountain provides the necessary IT support to ensure that you have optimal usage of our software - including monitoring and maintaining Blue Mountain RAM in the cloud, managing back-ups and maintaining servers and the IT infrastructure.

Our platform includes:

- Single tenancy architecture - ultimately meaning that your data is separate from any other customer's data
- Qualified platform – we have verified requirements for hardware, processes and personnel
- Ongoing maintenance of Blue Mountain RAM
- Ongoing maintenance of infrastructure

INFRASTRUCTURE

At the core of Blue Mountain RAM Cloud is an infrastructure provided by Microsoft Azure. Microsoft Azure is the leading provider of cloud services; trusted by 85% of Fortune 500 companies.

Blue Mountain has undergone a rigorous process to ensure that Azure provides a hosting environment that will exceed our customers' expectations.

Microsoft Azure platform has undergone:

- SSAE 16 (SOC 1 and SOC 2) Audits – extensive reports that review confidentiality, integrity and availability of services
- ISO/IEC 27001:2013 Certification – certification that encompasses requirements for establishing and managing information security management systems

MORE INFORMATION

For more information about Blue Mountain RAM Cloud, contact your Regional Sales Manager at 814-234-2417 or sales@coolblue.com.